

NORTHERN REGIONAL COLLEGE

EQUALITY SCREENING REPORT – July 2016 – Sept 2016

Policy title	Aim of Policy	New / existing / revised policy	Date of Screening	Screening decision
Customer Complaints and Compliments (Sector Policy)	This policy advises customers (defined as students, staff members, members of the public or third party stakeholders) of the Colleges commitment to ensuring that any issues or problems are resolved quickly and as close to the source as possible, to the satisfaction of all concerned. The policy also outlines the Colleges commitment to compliance with the Standards for Compliant Handling in the Public Service agreed by the Permanent Secretaries Group and the process to be undertaken by a customer should they wish to complain or leave a compliment or positive comment.	New	June 2016	Screened out – No adverse impact
Proposals for future facilities management services	An extensive review of the services provided has been completed and a range of options have been considered. The compelling considerations which influenced the decision on proposing the preferred option were dictated by the following objectives: 1. Improving the quality of Facilities Management services across Northern Regional College; 2. Standardising the delivery of Facilities Management services and streamlining the management and administration of these services; and 3. Reducing, in real terms, the cost of Facilities Management services.	New	July 2016	Screened out – No adverse impact

	<p>The options considered were: Option 1 – Do Nothing, Option 2 - Full in-house solution, Option 3 – Fully Out-sourced Solution or Option 4 – Enhanced In-House Solution</p> <p>After thorough scrutiny of all the factors the preferred option is Option 3 - Fully Out-sourced Solution which if adopted would be managed taking account of the Transfer of Undertakings (Protection of Employment) (TUPE) Regulations and best practice including the Code of Practice on Workforce Matters in Public Sector Service Contracts.</p>			
<p>Outline business case for the Estates Project at NRC</p>	<p>The OBC has tested a variety of operational delivery options to provide a degree of assurance regarding the potential value for money of investment in the NRC estate.</p> <p>The current preferred option based on the balance of advantage is to complete a consolidated new build for Coleraine/Ballymoney on the existing Coleraine site with expansion and completing a consolidated campus for Ballymena by closing Trostan and a new build on the existing Farm Lodge site.</p>	<p>New</p>	<p>July 2016</p>	<p>Screened out – No adverse impact</p>