# **Publication Scheme**

## 1. Introduction

Further Education (FE) Colleges are the main providers of vocational and technical education and training in Northern Ireland (NI). The nature of College provision is diverse and broad based ranging from A levels and GCSEs to BTECs, HNCs, HNDs, Apprenticeships, Foundation Degrees, Degrees and other specific training programmes. The FE Sector plays a central role in raising levels of literacy and numeracy and in up-skilling and re-skilling the population through a broad range of courses leading to qualification, particularly in Level 2 to Level 6.

There are 6 FE Colleges within Northern Ireland; Belfast Metropolitan College (BMC), Northern Regional College (NRC), North West Regional College (NWRC), South Eastern Regional College (SERC), South West College (SWC) and Southern Regional College (SRC).

As Non-Departmental Public Bodies, the Colleges are subject to legislation regarding information governance such as the Freedom of Information (2000).

The Freedom of Information Act (2000) (FOIA) gives everyone the Right to request information from public authorities, helping them to understand better how the College works, how we spend public money and how and why we make our decisions.

The Colleges encourage collaboration across the FE Sector where similar functions exist to embed a coordinated strategy towards best practice. The Sector has collaborated to develop a joint Publication Scheme and adopt agreed protocols regarding the release of information which is subject to FOIA.

## 2. What is the Publication Scheme and why do we have one?

Section 19 of the FOIA requires Public Authorities (i.e., Government and other public sector bodies, including Universities and Further Education Colleges) to produce "Publication Schemes", which are schedules of information to be routinely published by the Public Authorities.

In this context, 'publish' is defined as 'to make information routinely available'. The publication of information is designed to increase the transparency and accountability of the Public Authority by enabling members of the public to routinely access information relating to its functions. Information may be available via links to website information, documents and where possible it should be made available in a re-usable format (dataset).

In compliance with our obligations, the FE Sector will:

- 1. Proactively publish or otherwise make available as a matter of routine, information, including environmental information, which is held by the College and falls within the classifications below.
- 2. Specify the information which is held by the authority and falls within the classifications below.
- 3. Proactively publish or otherwise make available as a matter of routine, information in line with the statements contained within this scheme.
- 4. Produce and publish the methods by which the specific information is made routinely available so that it can be easily identified and accessed by members of the public.
- 5. Review and update on a regular basis the information the authority makes available under this scheme.
- 6. Produce a schedule of any fees charged for access to information which is made proactively available.
- 7. Make this publication scheme available to the public.

The format is in compliance with the ICO Model Publication Scheme and the FE Sector has based the categories of information we publish primarily on the ICO Definition Document (Definition document for Northern Ireland Non-Departmental Public Bodies and other public authorities) and in addition, guidance from the ICO to use definition-document-colleges-of-further-education.pdf (ico.org.uk)

## 3. Classifications of information

The Publication Scheme is a structured way of presenting this information to the public.

The FE Sector is committed to publishing the following categories of information:

- 1. Who we are and what we do;
- 2. What we spend and how we spend it;
- 3. What are our priorities and how are we doing;
- 4. How we make decisions;
- 5. Policies and Procedures;
- 6. Lists and Registers; and
- 7. The Services we offer.

## 4. Information not covered by the Publication Scheme

Information held by the College but not listed as available via the Publication Scheme may be requested by submitting a Freedom of Information request to the College. Details on how to make this request and how the College will process it are available in the FE Sector Freedom of Information Policy. All requests will be processed in compliance with the FOIA and the FE Sector Freedom of Information SOP.

## 5. How to use the Publication Scheme

The FE Sector has provided the table below to enable individuals to browse our index of published information.

The Publication Scheme is divided into the categories listed above (See section 3). Next to each category, the Colleges have provided the method by which the information is available. In most cases, a hyperlink will be provided to the information directly.

In some instances, e.g. where the information is too voluminous to publish online, the College will provide this upon request. Where this applies, the Publication Scheme will detail the appropriate contact details to direct such requests.

Requests for information which are or form part of a dataset or where the requester expresses a preference for the information to be electronic, will be released in.

Data sets published via the Publication Scheme will be periodically refreshed. This time will be determined by the business area.

## 6. Fees

Information which is published on the website, or which can be transmitted electronically will incur no fee.

We may charge for providing information in paper copy or on removable storage devices such as Computer discs or USB drives. Charges will reflect the actual costs of reproduction, consumables, and postage and will not exceed the costs accrued by the College or staff time.

If we intend to charge, we will tell you:

- the charge
- how it has been calculated
- how to pay

The requester will be made aware of any charges in advance of the information being collated.

### 7. Other formats

If you would like this scheme, or any of the information it covers, in a more accessible format, please contact the **Freedom of Information Officer** to discuss additional ways in which the information may be made available to you.

### 8. Contact details

Further details regarding this document, contact: Deborah Kerr Northern Regional College 22 Moneymore Road Magherafelt BT45 6AE foi@nrc.ac.uk

## 9. ICO Guidance

The FE Sector will continually refer to legislation and ICO guidance when processing Publication Scheme information requests.

Further information is available to the public on the ICO website at <a href="https://ico.org.uk/for-organisations/guide-to-freedom-of-information/publication-scheme/">https://ico.org.uk/for-organisations/guide-to-freedom-of-information/publication-</a>

## Who we are and what we do

## Organisational information, structures, locations and contacts.

Expected scope of information: Current information

| Definition document                         | Explanation                                | Availability                           |
|---|--|--|
| Legal framework / Instrument of             | Information relating to the legal and      | Governing Body Information             |
| <b>Government / Articles of Association</b> | corporate status of the institution.       |  |
| Roles and responsibilities                  | NDPBs should be providing both outline     | <u>College Senior Management Team</u>  |
|   | and detailed information about their roles |  |
|   | and responsibilities and the roles and     |  |
|   | responsibilities of those working in them  |  |
|   | at senior level.                           |  |
| Organisational structure                    | An explanation of the internal structures  | <u>College Senior Management Team</u>  |
|   | of the NDPB, referring to its functions    |  |
|   | and how the structure relates to the roles |  |
|   | and responsibilities.                      |  |
| Information relating to the legislation     | An explanation of the legislative basis of | <u>The Further Education (Northern</u> |
| relevant to the authority's functions       | the activities of the NDPB. If appropriate | Ireland) Order 1997                    |
|   | an explanation of any legislation for      | (legislation.gov.uk)                   |
|   | which the NDPB takes the lead.             | <u>Management Statement and</u>        |
|   |  | Financial Memorandum between FE        |
|   |  | Colleges and DfE                       |
| Student activities                          | Information relating to the operation and  | <u>NRC Students Union</u>              |
|   | activities of the Student Union or its     |  |
|   | equivalent and other clubs, associations   |  |
|   | and non-academic activities that are       |  |

|                                      | arganized for ar by the students may also  |                                   |
|--------------------------------------|--|-----------------------------------|
|                                      | organised for or by the students may also  |                                   |
|                                      | be included, where this information is     |                                   |
|                                      | held by the college.                       |                                   |
| Lists of and information relating to | It is expected that this information need  | <u>Governance   NRC Northern</u>  |
| organisations with which the NDPB    | be only sufficient for the purposes of     | Regional College                  |
| works in partnership                 | identifying the relationship between these |                                   |
|                                      | bodies and the NDPB. This will include     |                                   |
|                                      | the identity of the sponsoring government  |                                   |
|                                      | department.                                |                                   |
| Meetings of Chief Executive or Board |  | Not held by the College           |
| members with Ministers and external  |  | · Not held by the bollege         |
| organisations (including meetings    |  |                                   |
| with newspaper and other media       |  |                                   |
|                                      |  |                                   |
| proprietors, editors, and senior     |  |                                   |
| executives)                          |  |                                   |
| Senior executives and management     | Identification of, responsibilities of and | <u>Governing Body Information</u> |
| board members                        | biographical details of those making       | College Management Team minutes   |
|                                      | strategic and operational decisions about  | are available on request          |
|                                      | the provision of the NDPB's services.      | foi@nrc.ac.uk                     |
|                                      | Any biographical details that are not work |                                   |
|                                      | related should be published only with      |                                   |
|                                      | consent.                                   |                                   |
| Location and contact details of the  | This should cover the NDPB at all levels   | NRC Campus Information            |
| NDPB                                 | from the central body to any offices open  |                                   |
|                                      | to the public for the conduct of the       |                                   |
|                                      | NDPB's business. It always assists to      |                                   |
|                                      | provide a named contact where this can     |                                   |
|                                      | be done                                    |                                   |
|                                      |  |                                   |

### What we spend and how we spend it

Financial information relating to projected and actual income and expenditure, procurement, contracts and financial audit

**Expected scope of information:**Expect a minimum that financial information for the current and previous two financial years to be available

| Definition document                                 | Explanation  | Availability   |
|---|--|--|
| Funding / income                                    | Information on the sources of funding and<br>income, such as funding grants, tuition<br>fees, endowment, rents, and investment<br>income (including investment strategy),<br>as well as income generation schemes. | <u>Governance   NRC Northern</u> <u>Regional College</u>   |
| Financial statements, budgets, and variance reports | Details of authority spending over £25,000 (monthly). Details of authority contracts and tender's worth over £10,000. Details of government procurement card spend over £500.                                      | <u>Governance   NRC Northern</u> <u>Regional College</u>   |
| Capital programme                                   | Information should be made available on<br>major plans for capital expenditure<br>including any private finance initiative and<br>public private partnership contracts.  | <ul> <li><u>Governance</u>   <u>NRC</u> <u>Northern</u><br/><u>Regional College</u></li> <li><u>Campus</u> <u>Redevelopment</u>   <u>NRC</u><br/><u>Northern Regional College</u></li> <li>Estates Strategy available on<br/>request<br/><u>foi@nrc.ac.uk</u></li> </ul> |
| Spending reviews                                    | For the purposes of this document, senior staff are defined as those earning at least  | <u>Governance   NRC Northern</u> <u>Regional College</u>   |

| Definition document     | Explanation   | Availability                                  |
|-------------------------|---|---|
|                         | £63,994 per annum (equivalent to Grade<br>5 NICS). Details of the allowances and<br>expenses that can be claimed or incurred.<br>It should include the total of the<br>allowances and expenses, by reference to<br>categories, paid to or incurred by<br>individual members of senior staff and<br>management board members produced in<br>line with the NDPB's policies, practices<br>and procedures. Categories will be under<br>such headings as travel, subsistence,<br>accommodation.  |   |
| Financial audit reports | For the purposes of this document, senior<br>staff are defined as those earning at least<br>£63,994 per annum (equivalent to Grade<br>5 NICS).Details of the allowances and<br>expenses that can be claimed or incurred.<br>It should include the total of the<br>allowances and expenses, by reference to<br>categories, paid to or incurred by<br>individual members of senior staff and<br>management board members produced in<br>line with the NDPB's policies, practices<br>and procedures. Categories will be under<br>such headings as travel, subsistence,<br>accommodation. | Governance   NRC Northern<br>Regional College |

| Definition document  | Explanation  | Availability   |
|--|--|--|
| Senior staff and board members'<br>allowances and expenses | For the purposes of this document, senior<br>staff are defined as those earning at least<br>£63,994 per annum (equivalent to Grade<br>5 NICS). Details of the allowances and<br>expenses that can be claimed or incurred.<br>It should include the total of the<br>allowances and expenses, by reference to<br>categories, paid to or incurred by<br>individual members of senior staff and<br>management board members produced in<br>line with the NDPB's policies, practices<br>and procedures. Categories will be under<br>such headings as travel, subsistence,<br>accommodation. | Governance   NRC Northern<br>Regional College  |
| Pay Policy   | The statement of the college's policy and procedures regarding staff pay   | <ul> <li>See 'Pay and Grading Structures'<br/>below</li> </ul>   |
| Pay and grading structures                                 | This may be provided as part of the organisational structure and should also identify, as a minimum, senior staff, and £5,000 salary bands for them. For junior posts, levels of pay should be identified by salary ranges.  | <ul> <li><u>Governance</u>   <u>NRC</u> <u>Northern</u><br/><u>Regional College</u></li> <li>Pay Scales (Lecturing Staff) –<br/>available on request</li> <li>Pay Scales (Senior Staff) – available<br/>on request</li> <li>Pay Scales (Non-Teaching) –<br/>available on request<br/><u>foi@nrc.ac.uk</u></li> </ul> |

| Definition document                          | Explanation   | Availability   |
|--|---|--|
| Procurement and tendering procedures         | Details of procedures used for the acquisition of goods and services.<br>Contracts currently available for public tender.   | <ul> <li>Available on request<br/><u>foi@nrc.ac.uk</u></li> <li><u>European Dynamics - Welcome to</u><br/><u>eTendersNI</u></li> </ul> |
| Governors' allowances                        | Details of allowances or expenses that<br>can be claimed or incurred, and a record<br>of total payments made to individual<br>governors.  | Governance   NRC Northern     Regional College   |
| Register of Suppliers                        |   | <ul> <li><u>E-TendersNI Website</u></li> <li>Also available on request<br/><u>foi@nrc.ac.uk</u></li> </ul>                             |
| Contracts                                    | We would expect normally that it should<br>be necessary only to publish details of<br>contracts that are of sufficient size to have<br>gone through a formal tendering process.   | <ul> <li>Available on request<br/><u>foi@nrc.ac.uk</u></li> </ul>  |
| Financial statements for projects and events | Where there are identifiable projects, we<br>would expect the publication scheme to<br>cover at least the financial reports that<br>indicate actual expenditure against<br>original project budgets. The larger the<br>project, the greater the detail that should<br>be available. Similarly, where organised<br>events are publicised, their cost should be<br>made available through the scheme. |  |
| Internal financial regulations               |   | <ul> <li>Available on request<br/><u>foi@nrc.ac.uk</u></li> </ul>  |

#### What our priorities are and how we are doing

Strategies and plans, performance indicators, audits, inspections and reviews. Any other reports or recorded information demonstrating the NDPB's planned or actual performance should normally be included.

Expected scope of information: Expect information in this class to be available at least for the current and previous three years.

| Definition document   | Description | Availability  |
|---|-------------|---|
| Strategic plans   |             | <u>Strategic Plan   NRC Northern</u><br>Regional College                |
| Self-assessment report  |             | Home / Education Training     Inspectorate     QAA Institutional Review |
| Teaching and learning strategy                                    |             | <ul> <li>Available on request<br/><u>foi@nrc.ac.uk</u></li> </ul>       |
| Academic quality and standards                                    |             | <ul> <li>Available on request<br/><u>foi@nrc.ac.uk</u></li> </ul>       |
| Annual business plan  |             | <u>Governance   NRC Northern</u> <u>Regional College</u>                |
| Annual report   |             | <u>Governance   NRC Northern</u> <u>Regional College</u>                |
| Internal and external performance reviews                         |             | Governance   NRC Northern     Regional College                          |
| Reports to Assembly   |             | <u>Committee for the Economy (DFE)</u>                                  |
| Inspection reports where the NDPB is subject to formal inspection |             | Home / Education Training     Inspectorate                              |

| Privacy impact assessments (in full or summary format) | Available on request  |
|--|---|
| Corporate Relations                                    | Not held  |
| Government and Regulatory Reports                      | Governance   NRC Northern     Regional College  |
| Service standards                                      | <ul> <li><u>Access NI</u></li> <li><u>Competitions and Markets Authority</u></li> <li><u>Equality Commission for NI</u></li> <li><u>Health and Safety Executive of NI</u></li> <li><u>Information Commissioners Office</u></li> <li><u>Northern Ireland Audit Office</u></li> <li><u>Northern Ireland Public Services</u></li> <li><u>OFQUAL</u></li> <li><u>OFCOM</u></li> <li><u>QAA</u></li> </ul> |
| Statistics produced in accordance with                 | Statistics and Economic Research /  |
| the NDPB's requirements                                | Department for the Economy  |
| Public service agreements                              | Not held  |

### How we make decisions

## Decision making processes and records of decisions.

**Expected scope of information:** Expect information in this class to be available at least for the current and previous three years.

| Definition document                    | Description                                | Availability               |
|--|--|----------------------------|
| Major policy proposals and decisions   | Information that can be made available to  | Home / Department for the  |
|  | the public without damaging international  | <u>Economy</u>             |
|  | relations or internal policy development.  |                            |
| Background information relating to     | This will include facts, and analyses of   | Home / Department for the  |
| major policy proposals and decisions   | facts, relevant and important to the       | <u>Economy</u>             |
|  | framing of major policy proposals and      |                            |
|  | decisions.                                 |                            |
| Public consultations                   | Details of consultation exercises with     | Not held                   |
|  | access to the consultation papers or       |                            |
|  | information about where the papers can     |                            |
|  | be obtained. The results of consultation   |                            |
|  | exercises.                                 |                            |
| Minutes of senior level meetings       | We would expect management board           | Governing Body Information |
|  | minutes and the minutes of similar         |                            |
|  | meetings where decisions are made          |                            |
|  | about the provision of services, excluding |                            |
|  | material that is properly considered to be |                            |
|  | private, to be readily available to the    |                            |
|  | public.                                    |                            |
| Reports and papers provided for        | Information presented to those at          | Available on request       |
| consideration at senior level meetings | meetings making executive                  | for@nrc.ac.uk              |

| Minutes, agendas and papers from<br>governing body, council, academic<br>boards, steering groups, and<br>committees. | We would expect minutes of meetings<br>where key decisions are made about the<br>operation of the college, excluding<br>material that is properly considered to be<br>private, to be readily available to the<br>public. These may include, but are not<br>limited to, such items as teaching and<br>learning committee minutes, minutes of<br>staff / student consultation meetings and<br>appointment committees. | <ul> <li><u>Governing Body Information</u></li> <li>Papers available on request <u>for@nrc.ac.uk</u></li> </ul> |
|--|---|---|
| Internal communications guidance<br>and criteria used for decision   | Where access to internal instructions, manuals, and guidelines for dealing with   | Available on request     for@pro.co.uk  |
| making i.e. process systems and key  | the business of the NDPB would assist   | for@nrc.ac.uk   |
| personnel  | public understanding of the way decisions   |   |
|  | are made these should be readily available. We would not expect   |   |
|  | information that might damage the operations of the NDPB to be revealed.  |   |

### **Policies and Procedures**

### Current written protocols, policies and procedures for delivering services and responsibilities.

**Expected scope of information:** We would expect information in this class to be current information only. If there is particular reason to provide information that is not still current, this should also be included.

| Definition document  | Description  | Availability   |
|--|--|--|
| Policies and procedures for the conduct of College business. | •  | Policies and Procedures   NRC<br>Northern Regional College   |
| Procedures and policies relating to student services         | This will include relevant policies and<br>procedures as they apply, for example, to<br>student admission and registration,<br>accommodation, management of the<br>student records system, internal student<br>complaints and appeals, student support<br>services and code of student discipline. | <ul> <li>Admissions Policy</li> <li>Fees Policy</li> <li>Complaints Policy</li> <li>Terms &amp; Conditions</li> <li>Learning Support</li> <li>Careers Education Information<br/>Advice and Guidance</li> </ul> |

|                                     |  | <ul> <li>Library and Learning Resource<br/><u>Centre</u></li> <li><u>Safeguarding Policy Statement</u></li> <li><u>Safeguarding Full Policy</u></li> <li><u>FE Circular 07/20- Care to Learn</u><br/>(NI) Scheme</li> <li><u>FE Circular 05/20- Hardship Fund</u></li> <li><u>Fe Circular 04/20- FE Grants</u><br/><u>2020/21</u></li> </ul> |
|-------------------------------------|--|--|
| Policies and procedures for the     | Some of these policies may already be      | <u>Student Assessment Procedure</u>  |
| provision of academic services      | covered in class 3 What our priorities are | <u>Fitness to Practise Policy</u>  |
|                                     | and how we are doing' in the context of    | <u>Change or Closure of a Course</u>   |
|                                     | external review and academic quality and   |  |
|                                     | standards. Additional policies under this  |  |
|                                     | heading may include such matters as        |  |
|                                     | policies and procedures relating to        |  |
|                                     | changing course, regulations and policy    |  |
|                                     | on student assessment, appeal              |  |
|                                     | procedures and policy on breach of         |  |
|                                     | assessment regulations.                    |  |
| Policies and procedures for the     | Codes of practice, memoranda of            | Work for Us   NRC Northern   |
| recruitment and employment of staff | understanding and the like should be       | Regional College   |
|                                     | included. If vacancies are advertised as   |  |
|                                     | part of recruitment policies, details of   |  |
|                                     | current vacancies will be readily          |  |
|                                     | available. A number of policies, for       |  |
|                                     | example equality and diversity, health,    |  |

|                                    | and safety, will cover both the provision of |                                   |
|------------------------------------|--|-----------------------------------|
|                                    | services and the employment of staff.        |                                   |
| Customer service                   | Standards for the provision of services to   | <u>Complaints Policy</u>          |
|                                    | the NDPB's customers, including the          |                                   |
|                                    | complaint procedure. Complaints              |                                   |
|                                    | procedures will include those covering       |                                   |
|                                    | requests for information and operating the   |                                   |
|                                    | publication scheme.                          |                                   |
| Records management and personal    | This will include information security       | Data Protection   NRC Northern    |
| data policies                      | policies, records retention, destruction     | Regional College                  |
|                                    | and archive policies, and data protection    |                                   |
|                                    | (including data                              |                                   |
| Equality and Diversity policies;   | This will also include policies, statements, | Equality   NRC Northern Regional  |
| Equality Scheme                    | procedures and guidelines                    | College                           |
| Health and Safety                  |  | Health and Safety Policy          |
| Estate management                  | This will include disposals policy, estates  | <u>Contact Us   NRC Northern</u>  |
|                                    | strategy and plan, facilities management     | Regional College                  |
|                                    | policies, grounds and building               | <u>Campus Redevelopment   NRC</u> |
|                                    | maintenance.                                 | Northern Regional College         |
|                                    |  | Use of Car Park Policy            |
| Complaints policies and procedures | Complaints procedures will include those     | Complaints Policy                 |
|                                    | covering requests for information and        |                                   |
|                                    | operating the publication scheme.            |                                   |
| Fileplans (high level, for current |  | Not held                          |
| records management systems)        |  |                                   |
| Charging regimes and policies      | Details of any statutory charging regimes    | See section 6 of this document    |
|                                    | should be provided. Charging policies        |                                   |
|                                    |  |                                   |

| should include charges made for information routinely published and       |  |
|---|--|
| clearly state what costs are to be  |  |
| recovered together with the basis on which they are made and how they are |  |
| calculated.   |  |

### Lists and Registers

We would expect information in this class to be information contained in currently maintained lists and registers only.

**Expected scope of information:**We would expect information in this class to be current information only

| Definition document                                    | Description  | Availability  |
|--|--|---|
| Public registers and registers held as public records. | Where an NDPB is obliged to maintain a register and to make the information in it available for inspection by the public, it is accepted that in most circumstances the existing provisions covering access will suffice. We would expect however that NDPBs do publicise which public registers they hold and how the information in them is to be made public. Where registers contain personal information, NDPBs must ensure that this is protected by the data protection principles. | Not held  |
| Asset registers and Information Asset<br>Register      | We would not expect NDPBs to publish all<br>details from all asset registers. We would,<br>however, expect the location of public<br>land and building assets and key attribute<br>information that is normally recorded on<br>an asset register to be available along<br>with some other information from capital<br>asset registers. If an NDPB has prepared<br>an information asset register for the Re-  | <ul> <li>Available on request<br/><u>foi@nrc.ac.uk</u></li> </ul> |

|                                       |   | 1  |
|---------------------------------------|---|--|
|                                       | use of Public Sector Information            |  |
|                                       | Regulations 2005, it should publish the     |  |
|                                       | contents.                                   |  |
| CCTV                                  | Details of the locations of any overt CCTV  | <ul> <li>Available on request</li> </ul> |
|                                       | surveillance cameras operated by or on      | <u>foi@nrc.ac.uk</u>                     |
|                                       | behalf of the NDPB. The NDPB should         |  |
|                                       | decide on the level of detail which is      |  |
|                                       | appropriate. This could be by building or   |  |
|                                       | more general geographic locations, such     |  |
|                                       | as postcodes or partial postcodes,          |  |
|                                       | depending on the security issues raised.    |  |
| Disclosure logs                       | Where an NDPB produces a disclosure         | Available on request                     |
|                                       | log indicating the information that has     | foi@nrc.ac.uk                            |
|                                       | been provided in response to FOI            |  |
|                                       | requests it should be readily available.    |  |
|                                       | Disclosure logs are themselves              |  |
|                                       | recommended as good practice.               |  |
| Register of gifts and hospitality     | Details of gifts given or received;         | Available on request                     |
| provided to Board members and senior  | hospitality and from which organisation;    | foi@nrc.ac.uk                            |
| staff                                 | travel (including overseas, detailed unless |  |
|                                       | properly regarded as non-routine).          |  |
| Any register of interests kept in the |   | Conflict of Interest Policy available    |
| department. Other lists required by   |   | on request                               |
| law                                   |   | foi@nrc.ac.uk                            |
|                                       |   |  |

#### The Services we offer

Generally this is an extension of part of the first class of information. While the first class provides information on the roles and responsibilities of the NDPB, this class includes details of the services which are provided by the NDPB, internationally, nationally and locally as a result of them. It will be of public benefit to have ready access, for example, to everything from information about the services provided to the government to the information readily available at a public counter.

**Expected scope of information:** Information about the services we currently provide including leaflets, guidance and newsletters produced.

| Definition Document              | Description | Availability                              |
|----------------------------------|-------------|---|
| Regulatory responsibilities      |             | <u>Access NI</u>                          |
|                                  |             | <u>Competitions and Markets Authority</u> |
|                                  |             | Equality Commission for NI                |
|                                  |             | Health and Safety Executive of NI         |
|                                  |             | Information Commissioners Office          |
|                                  |             | Northern Ireland Audit Office             |
|                                  |             | Northern Ireland Public Services          |
|                                  |             | <u>Ombudsman</u>                          |
|                                  |             | OFQUAL                                    |
|                                  |             | OFCOM                                     |
|                                  |             | • <u>QAA</u>                              |
| Prospectus and course content    |             | Prospectus                                |
|                                  |             | <u>Course Finder</u>                      |
| Welfare and counselling services |             | <u>Student Finance</u>                    |
|                                  |             | Learning Support                          |
|                                  |             | <u>Student Union</u>                      |

|   | Northern Plus   NRC Northern     Regional College  |
|---|--|
| Careers advice  | Careers Service  |
| Chaplaincy services and multi-faith provision   | Not held   |
| Sports and recreational facilities  | Not held   |
| Facilities relating to music, art and other cultural activities                         | Not held   |
| Services for public authorities   | Not held   |
| Services for industry   | Business Engagement     Enterprise and Entrepreneurship  |
| Services for other organisations  | <ul> <li><u>Business Engagement</u></li> <li><u>School Partnerships   NRC Northern</u><br/><u>Regional College</u></li> <li><u>Community Education   NRC</u><br/><u>Northern Regional College</u></li> </ul> |
| Services for members of the public  | Facilities   NRC Northern Regional<br><u>College</u> NRC Community Engagement  |
| Services for which the NDPB is entitled<br>to recover a fee together with those<br>fees | Not held   |
| Leaflets, booklets, and newsletters   | Frequently Asked Questions   NRC<br>Northern Regional College     Social Media   NRC Northern<br>Regional College  |

|                     | <ul> <li><u>News   NRC Northern Regional</u><br/><u>College</u></li> <li><u>NRC Open Days</u></li> </ul> |
|---------------------|--|
| Advice and guidance | Contact details for various College     Department: <u>Contact Us</u>                                    |
| Media releases      | <u>News   NRC Northern Regional</u> <u>College</u>   |